

# ▲ RAZOR TRACKING

## AT230 On Demand Asset Tracker Installation



\* Recommended Installation Locations

## 1. About Your Tracking Device

- Application: cargo container, pallet, trailer, tanks or high-dollar equipment
- IP67 compliant
- Extremely low-power consumption

## 2. Device Installation

- An unobstructed view of the sky will gain optimal device performance
- The preferred mounting location is at the top of your asset
- No magnets or activation required because the devices are activated before they are shipped
- Status button:
  - Press once to find status:
  - Green Light = ON
  - Red Light = OFF

## 3. Locate On Demand

- Utilizes Cell/WiFi initially, then turns on the GPS to determine a more accurate location, but requires moderate battery usage and the ability to get GPS signal

## 4. Look — You're On The Map!

- Log-in to RazorTracking.net or open your app and start tracking
- Verify GPS signal availability by performing a Locate On Demand after installation to verify GPS next to the time stamp

## Questions & Troubleshooting








- **Does not respond to Locate On Demand:**
  - No cellular connection. Move device to recommended install location and click Locate On Demand to verify
- **Does not give GPS location, but does respond with WiFi/Cell:**
  - Device has cell connection but does not have a GPS signal
    - Check if device is inside a building. Move to a new location
    - Check if device is blocked physically. Move to clear view of sky
- **Red LED blinking 3 times:**
  - No cellular connection
- **Yellow LED blinking 3 times:**
  - Device is retrying cellular connection
- Call (833) GO-RAZOR, and select option 2, or visit our Help Center by clicking the ⓘ icon in the right panel once logged into Razor Tracking

SCAN ME!



ONLINE GUIDE

# RAZOR TRACKING

-  Hours | 8 AM–5 PM CST | Mon–Fri
-  Sales | (833) GO-RAZOR, Option 1
-  Support | (833) GO-RAZOR, Option 2
-  Success | (833) GO-RAZOR, Option 4
-  Login | [razortracking.net](https://razortracking.net)
-  Website | [razortracking.com](https://razortracking.com)
-  Email | [support@razortracking.com](mailto:support@razortracking.com)

